

volunteer magazine


girl scouts
of the missouri
heartland

Resources for Girl Scout
troop leaders, advisors,
and facilitators of the
Girl Scout Leadership
Experience

2010-2011



Complements
the 2010-2011
Volunteer
Resources CD!

FINAL PRINT
EDITION!



Look inside for....

The Girl Scout Leadership
Experience ... and YOU!

FAQs for Girl Scout Volunteers

2010-2011 Adult Training Dates

Adult Awards & Recognitions

Fall Product & Cookie Program Info

Planning Calendar

Girl Scouting
builds girls of courage,
confidence, and
character, who **make**
the world
a **better place.**



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A new look for Girl Scouts!

As we approach the 100th anniversary of Girl Scouting in the USA -- in March 2012, Girl Scouts across the country are uniting to share the new Girl Scout Leadership Experience with as many people as possible. It's no secret to those already involved in Girl Scouts that we are the premier leadership development organization for girls in the country, but we want to make sure that *everyone* knows it.

We are not "cute little girls" or "cookies, camping, and crafts." We are "discovering a strong sense of



self, connecting with others in an increasingly diverse world, and taking action to make the world a better

place." We already reflect that from the inside, with girls who embody great service and leadership. Now, we're reflecting it from the outside, too, with an updated servicemark (logo) that matches our fresh, contemporary program model.

Welcome!

Welcome to the Girl Scouts of the Missouri Heartland (GSMH) 2010-2011 *Volunteer Magazine*! This year is sure to be a great one, and we are excited to provide our volunteers with the newest and most up-to-date resources. This *Volunteer Magazine* is intended to be a reference and a planning guide for your Girl Scout year, and should be used in conjunction with your *Volunteer Resources CD* and with the GSMH Website (check it out at www.girlscoutsmoheartland.org).

Each Girl Scout volunteer, especially Girl Scout troop leaders and co-leaders, should make sure to have a copy of the *Volunteer Resources CD*. Available through your volunteer service team manager or your staff community/membership development specialist, the CD includes:



- *Volunteer Essentials*
- *New Leader Orientation*
- *Program Standards* (previously found in *Safety-Wise*)
- *Activity Checkpoints* (previously found in *Safety-Wise*)
- *Troop Pathway Module* (updated information for Girl Scout troops)
- *Travel Pathway Module* (updated information for travel activities)
- *GO! Girl Opportunity Program Guide*
- *Volunteer Magazine*

Throughout the year, be sure to check out Girl Scouts of the Missouri Heartland online! Visit our Website at www.girlscoutsmoheartland.org for the most up-to-date news, information, forms, and resources!



CRASH COURSE: The Girl Scout Leadership Experience

Whether you're just now learning about it, or feel like it's already an old friend, the Girl Scout Leadership Experience (GSLE) is here to stay. Leadership development has always been at the heart of Girl Scouting, but the GSLE is a fresh and contemporary approach to what girls do, how they do it, and how they benefit.

There are a lot of misperceptions and misinterpretations of what Girl Scouting is, and the GSLE gives us an easy, user-friendly package to represent the true focus of our organization: girl leadership. As ambassadors of Girl

Scouting, it is important that Girl Scout adults and volunteers are informed and prepared to educate other people about who we really are. Please visit <http://www.girlscouts.org/gsle/> to learn more.

the three keys to leadership

WHAT GIRLS DO: Discover, Connect, Take Action

In Girl Scouts, girls use their knowledge and skills to explore the world. "Discover" is not just discovering new things or new experiences. Girl Scout activities empower girls to **DISCOVER** a stronger sense of who they are, what they value, and what their strengths are.

As they explore locally and globally, girls will **CONNECT** with new people and new ideas. Girl Scouting opens their eyes, their minds, and their hearts.

The discoveries and connections that girls make through Girl Scouts will inspire them to **TAKE ACTION** to make the world -- their home, neighborhood, city, state, country, and/ or in international world -- a better place. Above all, the Girl Scout Leadership Experience shows girls that the possibilities are limitless.

the three processes

HOW GIRLS DO IT: Girl-Led, Learning-by-Doing, Cooperative Learning

Depending on their Girl Scout age level, girls will vote on, create, and implement their own plans for Girl Scout meetings, activities and projects. Adults help facilitate the process, but girls are the true leaders in **GIRL-LED** Girl Scouting.

There are many different styles of learning, but experiential learning is an especially powerful tool. The process of **LEARNING BY DOING** encourages girls to do things for themselves.

Girl Scouting is structured for girls to learn and grow together through **COOPERATIVE LEARNING**. They work with their fellow Girl Scouts, peers, adult mentors, community collaborators, and others as they learn and explore.

turn the page...

for information about how YOU fit into the Girl Scout Leadership Experience.



HOW GIRLS BENEFIT: Short-Term, Intermediate, and Long-Term Outcomes

The long-term outcome of the GSLE is that girls will lead with courage, confidence and character to make the world a better place. Fifteen short-term and intermediate outcomes help us measure what girls are learning through the Girl Scout Leadership Experience:

DISCOVER

- Girls develop a strong sense of self.
- Girls develop positive values.
- Girls gain practical life skills.
- Girls seek challenges in the world.
- Girls develop critical thinking.

TAKE ACTION

- Girls can identify community needs.
- Girls are resourceful problem-solvers.
- Girls advocate for themselves and others, locally and globally.
- Girls educate and inspire others to act.
- Girls feel empowered to make a difference in the world.

CONNECT

- Girls develop healthy relationships.
- Girls promote cooperation and team-building.
- Girls can resolve conflicts.
- Girls seek to advance diversity in the world.
- Girls feel connected to their communities, locally and globally.

the outcomes

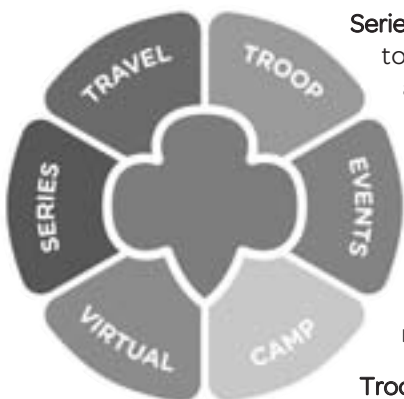
THE GIRL SCOUT PATHWAYS: How Can Adults Help?

One important characteristic of the Girl Scout Leadership Experience (GSLE) is that it is flexible. It can be customized to each girl's specific needs and wants. Today, more than ever before, girls and their families are surrounded by a constant array of distractions and bound by an often-overwhelming amount of commitments. As an organization driven by girls and charged with being an expert in girl issues, Girl Scouts of the USA has focused on helping the concept of Girl Scouting to evolve to fit the busy lives and varying needs of contemporary girls.

There are six pathways through which both girls and adults may participate in Girl Scouting, allowing an unprecedented variety of interests and schedules to be accommodated. If a Girl Scout troop is not a good fit for a girl, she may be a Girl Scout through any number of other pathways. Regardless of the specific pathway(s) through which a girl participates in Girl Scouts, she will have a positive and meaningful leadership experience.

What do pathways mean for adults?

Girl Scout pathways have also increased the flexibility for adult volunteers. Volunteering as a Girl Scout troop leader or co-leader is now just one of *many* ways in which adults can make a difference in girls' lives. A person's skills, interests, and life experience - as well as her or his schedule and availability - can be matched to a variety of volunteer opportunities. As a Girl Scout volunteer, you may know other people in your community who would be wonderful contributors to Girl Scouting - but can only commit to a few weeks, a few months, or even a few hours. No problem! Just as we encourage girls to find a pathway that works for them, so too do we encourage adults to volunteer in any of the six Girl Scout pathways:



Series: An adult with expertise in photography, chemistry, sports, or another interest area could set up a short-term series (typically 4-6 weeks) to help girls explore that particular theme or activity.

Travel: Volunteers can help girls prepare, plan and money-earn for short, local trips or longer national or international trips.

Troop: Adults are needed to help facilitate regular troop meetings and activities.

A minimum of two adults is required per Girl Scout troop.

Events: Facilitators and helpers are often needed at one-time program events. Check out the 2010-2011 *GO! Program Guide* for some of the great events planned for this year: science, outdoors, arts and culture, fitness, career exploration, and more!

Camp: In addition to summer resident camp, some areas may offer summer day camp, which usually runs three to five days and is planned and facilitated entirely by volunteers.

Virtual: This pathway is still in development, but adult volunteers may currently help girls participate in online product program activities and safety programs from Girl Scouts of the USA. They can also help girls navigate our council blog, Facebook, and Twitter pages safely.

ADDITIONAL VOLUNTEER OPPORTUNITIES

Girl Scout Cookie Program: Directly assist girls, train and support Girl Scout troop leaders, or coordinate the direct sales portion of the program, including Girl Scout cookie booths.

Girl Scout Service Unit Administration: Support Girl Scout troops in your county as a service unit manager, secretary, treasurer, registrar, public relations volunteer, or event planner.

Adult Learning: Facilitate trainings in Girl Scout leadership essentials, outdoor skills, and CPR/First Aid.

Facilities/Maintenance: Help with projects at GSMH program or service centers.

Girl Scout Gold Award Committee: Help review and approve Girl Scout Gold Award project proposals.

Adult Recognitions Committee: Oversee the adult recognition process for GSMH, including the review of annual nominations.

Resource Development Committee: Assist with fundraising efforts and event-planning.

GSMH Board: Serve as an advocate for girls and an active ambassador of Girl Scouting.

If you know anyone with talents or skills from which you think girls could benefit, please encourage them to contact the Girl Scout office at 877-312-4764 and ask for a community/development membership specialist for the area in which they live.

THE GIRL SCOUT PROGRAM PORTFOLIO

Great news! As the premier expert on girls and girl issues, Girl Scouts is excited to be working on a fresh, contemporary program portfolio for girls in all Girl Scout age levels. The portfolio combines leadership exploration with skill-building to provide girls with the best leadership experience possible.

LEADERSHIP EXPLORATION

Introduced in the summer of 2008, *Girl Scout Journeys* are the only product that engages girls in all three of the core Girl Scout leadership keys: discover, connect, and take action. They are fun and challenging experiences through which girls develop skills and engage in leadership.

Girls are guided by age-specific books for each of the three Girl Scout Journeys series:

- *It's Your World - Change It!*
- *It's Your Planet - Love It!*
- *It's Your Story - Tell It!* (available December 2010)

Guides for adult volunteers correspond to each of the girl books and offer plenty of support, such as sample sessions and group activities.

As a recognition of their leadership exploration, girls may earn awards with each Journey. Girl Scout Daisies, Brownies, Juniors, and Cadettes may earn a total of three badges per Journey. Girl Scout Seniors and Ambassadors can mark the completion of their Journeys with a pin or badge.



SKILL-BUILDING

Current *Girl Scout Badge Books* complement the Girl Scout Journeys by offering skill-building activities for girls.

In the fall of 2011, a brand-new resource called *The Girl's Guide to Girl Scouting* will be introduced! It will retain the skill-building aspect and beloved traditions of earlier badge books, but it will also feature new activities, requirements, and badges that cater to today's girls.

Along with the *Girl Scout Cookie Program*, these resources will help girls challenge themselves to learn new things and develop life skills.



fun times in GIRL SCOUTS

and the 15 leadership outcomes listed on page 3!

Program Portfolio FAQs

Are girls required to complete the Girl Scout Journeys? Girl Scout Journeys are an integral part of the leadership development outcomes of Girl Scouting, but they are meant to be flexible. Girls may complete them in any order and at any pace that they desire. Girl Scout troops may do them as a group, or girls may choose to do them individually. The completion of Girl Scout Journeys is a requirement for the substantial awards in Girl Scouts, including the Girl Scout Bronze, Silver, and Gold Awards.

How long will each Girl Scout Journey take? Each Girl Scout Journey takes an average of 6-8 sessions to complete, which may be consecutive or spread throughout the year. It's up to the girls! Girls may also choose to pursue projects or activities in follow-up to the Journeys that last longer than 8 weeks.

Do Girl Scout Journeys replace badges? Girl Scout Journeys are intended to be complemented by skill-building badges. One reason for the introduction of Journeys is that research showed that girls would best benefit from a breadth of leadership development activities. The Journeys are designed to be much more open-ended and flexible for today's girls.

Are badges being eliminated after The Girl's Guide to Girl Scouting is introduced? No. Skill-building badges are an important component of and tradition in Girl Scouting. Girls will continue to be able to earn them through their Girl Scout activities. *The Girl's Guide to Girl Scouting* will serve as a fresh update to this aspect of Girl Scouting: some seldom-earned badges will be retired; favorite badges may have refreshed requirements; and brand-new badges will reflect contemporary girls' interests and needs.

What should we do between now and September 2011, when The Girl's Guide to Girl Scouting is introduced? Use the Girl Scout Journeys and existing badge activities. For examples of how to use badges and Journeys together for a great experience, check out the Journey maps online at www.girlscoutsmoheartland.org.

VOLUNTEER RESOURCES

volunteer meetings

Service unit meetings are monthly gatherings for volunteers in your county, usually facilitated by a volunteer service team manager. New this year, GSMH will offer **regional volunteer meetings** as an efficient way for volunteers to connect with each other and receive information. These meetings may feature council updates, mini-training opportunities, the traveling Girl Scout retail shop, and more. Girl Scout troops are encouraged to send at least one representative to volunteer meetings for important updates and networking opportunities. The meetings are also a great opportunity to get ideas and advice from other volunteers! Look for dates and details in the monthly *Volunteer Connections* e-mail newsletter.

print publications & CDs

This *Volunteer Magazine* and the complementary *Volunteer Resources CD* are a great start for any questions that you might have as a Girl Scout volunteer. For more details about the *Volunteer Resources CD*, see page 2. A monthly *Volunteer Connections* newsletter is also emailed to volunteers and is available on our Web site at www.girlscoutsmoheartland.org.

A 2010-2011 *GO! Girl Opportunity Program Guide*, which includes more than two hundred council-sponsored programs for this year is not mailed to adults, but is available online at www.girlscoutsmoheartland.org. A 2011 *Summer Camp Guide* will be available in February 2011. Limited quantities of both may also be available at your local Girl Scout Service Center.

online resources

Girl Scouts of the Missouri Heartland is well-connected online, and invites you to connect with us there! Our council Web site, blog, and Facebook and Twitter accounts provide you with the absolute latest news and updates. For more details about our online and e-media resources, see page 26.

planning for safety

Safety-Wise Program Standards and Activity Checkpoints

Girl Scouts of the Missouri Heartland is pleased to provide its volunteers with the freshest and most up-to-date safety information from Girl Scouts of the USA on the 2010-2011 *Volunteer Resources CD*. The CD includes basic program and safety standards for Girl Scouts, as well as user-friendly Activity Checkpoint

pages for more than 40 activities, including canoeing, hiking, parades, swimming, and more.

Request for Certificate of Liability Insurance

Often, the locations where troops and service units meet or hold activities will require a certificate of insurance before agreeing to let them use their facility. If your meeting or event location requires this, simply contact the GSMH Human Resources Department to request one.

The procedures and a *Request for Certificate of Liability Insurance* form are available on your *Volunteer Resources CD* and on the GSMH Web site. Once requested, an insurance certificate will be faxed, emailed, or mailed directly to the site. Please submit your request at least 2 weeks before the facility is needed. For more information, contact the director of human resources at 877-312-4764.

Girl Scout Activity Accident Insurance and Optional Plans and Claims

Registered Girl Scouts are covered by a secondary accident insurance while participating in approved Girl Scout activities. There are times when a Girl Scout troop or service unit must take out extended insurance for members or non-members. Your *Volunteer Resources CD* includes detailed information about this additional insurance and the procedures for obtaining it.

Some instances in which troops or service units may consider purchasing the low-cost insurance include: non-members attending a Girl Scout event (Plan 2); registered members participating in an event or activity lasting more than two consecutive nights (Plan 2); members and non-members accident and sickness for events lasting longer than two consecutive nights (Plan 3E & 3P); members and non-members accident and sickness for international travel (Plan 3PI). For more information, contact the HR/benefit coordinator at 877-312-4764.

The 2009 *National Membership Report* is available for viewing on the GSMH Web site at:

www.girlscoutsmoheartland.org/membershipreport

This report reflects national Girl Scout figures for membership categories such as membership by grade levels, racial/ethnic groups, school grade, troop level and more; as well as reports for various adult membership categories.

VOLUNTEER RECOGNITIONS & EVENTS

volunteer recognitions

Girl Scouts of the Missouri Heartland will honor adult volunteers in four peer-nominated award categories and community partners in one category at the annual meeting event on March 26, 2011. If you know of a fellow volunteer or a community partner in your area who deserves recognition, please work with your service unit recognitions chair or service team manager to complete the nomination process by December 17, 2010. Nominations will be accepted for the following awards:

Appreciation Pin: For volunteer service to at least one community area.

Honor Pin: For volunteer service to at least two community areas.

Thanks Badge I: For volunteer service to the council or national Girl Scout Movement in one or more department areas during the previous 4 years.

Thanks Badge II: For Thanks Badge recipients who have served the council or the national Girl Scout Movement in one or more department areas during the previous 3 years.

Juliette Low Community Partnership Award: For outside groups or people who have completed an activity or project resulting in positive community awareness of Girl Scouting.

Full award descriptions and nomination forms are available at www.girlscoutsmoheartland.org.

service unit voting representatives

Voting representatives are an important part of GSMH's corporation, as they provide a voice for their fellow Girl Scout members. The number of voting representatives varies per service unit, but each constituency (service unit) in GSMH must select voting representatives prior to the annual meeting, which is scheduled for March 26, 2011.

Eligibility and Terms

Any registered Girl Scout member who is 14 years old or older, except for Girl Scout employees, is eligible to serve as a voting representative. Voting representatives serve for one-year terms, beginning at the annual

SAVE THE DATE!

Girl Scouts of the Missouri Heartland's Annual Meeting Event

Saturday, March 26, 2011

Location TBA

(service units were invited to bid on host locations by August 15, 2010.)

Each service unit should plan to send at least 2 voting representatives. National delegates will be elected at this event.

All adult volunteers, girls ages 14 and older, and their families may attend!

meeting that follows their selection, and may serve a maximum of three consecutive terms.

Selection

Service units may choose the method by which their voting representatives are selected (appointment by the volunteer manager or team or election by the service unit members). Each service unit has at least two (2) voting representatives, with additional representatives depending on the number of girl members at the end of the 2010 membership year. A 2010-2011 *Voting Representatives Per Constituency* chart and *Voting Representatives* form will be available in late fall 2010.

adult leadership retreats

Mark your calendars! Girl Scouts of the Missouri Heartland will be hosting adult leadership retreat and training weekends at two locations in spring 2011:

- Friday, April 15 - Sunday, April 17, 2011
Finbrooke Program Center (Rogersville, MO)
- Friday, April 29 - Sunday, May 1, 2011
Cherokee Ridge Program Center (Patterson, MO)

Basic Girl Scout trainings and leadership workshops in a variety of topics will be available. For more information, see page 21 of this magazine and watch for the spring issues of the *Volunteer Connections* newsletter.

CALLS TO ACTION

OCTOBER 24, 2010 make a difference day

October 24 is National *Make a Difference Day*, and Girl Scouts of the Missouri Heartland encourages all of its members to participate! In 2009, Girl Scouts across our 68-county jurisdiction addressed hunger needs by collecting more than 1,200 pounds of food and helped fill more than 1,100 care packages for friends, neighbors, and strangers in need.

This year, we invite our membership to take action in the spirit of the 2011 World Thinking Day theme: "empowering girls will change our world." Encourage girls to think of ways to give service to family, women's, homeless, or animal shelters.

FEBRUARY 22, 2011 world thinking day

Each year on February 22, girls participate in activities with global themes to honor their sister Girl Scouts and Girl Guides across the globe. According to Girl Scouts of the USA's Web site, "*World Thinking Day* not only gives girls a chance to celebrate international friendships, but it is also a reminder that Girl Scouts of the USA is part of a global community—one of nearly 150 countries with Girl Guides and Girl Scouts."

The theme for World Thinking Day 2011 is "empowering girls will change our world." We challenge you and the girls with whom you work to celebrate this theme in February.

MARCH 11, 2011 girl scouts forever green signature project

Last year, GSMH was one of only 36 pilot councils for the Girl Scouts Forever Green Community Action projects. This year, the Girl Scouts Forever Green challenge spreads nationwide! On March 11, 2011, Girl Scouts across the USA will *power down and unplug* together. There are three ways to join the action:

1. Encourage your school or community businesses to power down and unplug during the noon hour;
2. Power down and unplug from 8-9 pm at home;
3. Take the Girl Scouts Forever Green online pledge at www.girlscouts.org.

Strive for Twenty-Five!



If it is important to you and your family that:

- girls are confident, secure, valued and courageous...
- being smart and being female are not mutually exclusive...
- girls feel empowered to make a difference in the world...
- leadership is not something that girls aspire to do...it's something that they do now,

then please participate in Girl Scouts of the Missouri Heartland's *Strive for Twenty-Five* Family Campaign.

With your financial support, Girl Scouts will discover their strong sense of self, connect with others, and take action to make the world a better place. All families are asked to help provide the foundation of leadership development for girls in our council by participating in the campaign. It's easy! Here's how you can help:

- Send the tear off section of this *Strive for Twenty-Five* Family Campaign form and a check to your daughter's troop leader or a Girl Scout Service Center.
- Girls of families that make a \$25 minimum donation will receive a patch like the one pictured above.

When you make a monetary contribution to Girl Scouts of the Missouri Heartland, you help make an immediate difference in the lives of girls. Your contribution helps us fulfill our mission of building girls of courage, confidence and character, who make the world a better place. Thank you for your commitment to girls.

2010 *Strive for Twenty-Five* Family Campaign

Please complete this *Strive for Twenty-Five* Family Campaign form and send it, along with a \$25 minimum check (made payable to GSMH), to your daughter's Girl Scout troop leader or to a Girl Scout Service Center.

Girl's Name: _____ Troop #: _____
Address: _____ City: _____ State: _____ ZIP: _____

GSMH Service Centers: 210 S. Ingram Mill Rd, Springfield, MO 65802 • 1029 E. 7th Street, Joplin, MO 64801 • 230 Metro Drive, Jefferson City, MO 65109
1420 Girl Scout Way, Dexter, MO 63841 • 1432 Kurre Lane, Cape Girardeau, MO 63701

PRODUCT PROGRAMS: The Girl Scout Leadership Experience in Action

Girl Scouts of the Missouri Heartland (GSMH) sponsors two product programs each year, which provide Girl Scouts of all ages the unique opportunity to learn valuable business and leadership skills. The fall product and Girl Scout Cookie Program activities are fun for girls, but they are also powerful learning opportunities. The product programs engage girls in the three keys to leadership development: discover, connect, and take action.

GIRLS DISCOVER:

- A **stronger sense of self** through goal setting and active participation.
- **Positive values**, such as prioritizing, manners, and self-esteem.
- **Practical life skills**, such as customer service, communication, and budgeting.
- **New challenges in the world** by being young entrepreneurs.
- **Critical thinking skills**, such as basic accounting, scheduling, and problem-solving.



GIRLS CONNECT:

- Through **healthy relationships** with peers and adult mentors.
- By working in **cooperation** as a team to meet goals.
- To **local communities** during booth sales and service projects.

GIRLS TAKE ACTION:

- As **resourceful problem-solvers** when thinking about their budget and how they will meet their goals.
- By **identifying community needs** and then planning service projects with some of their troop proceeds.
- By **advocating** for themselves as self-sufficient participants in the Girl Scout Leadership Experience.
- As **educators** about the Girl Scout Leadership Experience, by telling customers about their goals and activities.

Self-Sufficiency Through the Girl Scout Product Programs

In addition to learning business and life skills that they will use for years to come, girls also receive the benefit of self-sufficiency through the Girl Scout product programs, which are designed for girls and Girl Scout troops to help pay their own way through the Girl Scout Leadership Experience. Girls may earn troop proceeds to help fund troop meetings, field trips and other activities, as well as girls' membership dues, uniform pieces and earned insignia. Plus, in the Girl Scout Cookie Program, girls may earn Girl Scout Cookie Credit gift cards, which may be used to pay for their individual membership or program registrations, summer camp, GSMH retail shop merchandise, council-sponsored travel opportunities, and more.

important dates

2010 FALL PRODUCT PROGRAM

Tuesday, November 2 - Tuesday, November 16
Girls take orders (friends and family only)

Wednesday, November 17
Paperwork due to troop leaders

Friday, November 19
Paperwork due to service unit product chairs

Monday, November 22
Paperwork due to council service center

Monday, December 6 - Friday, December 10
Approximate delivery dates (tentative)

important dates

2011 GIRL SCOUT COOKIE PROGRAM

Friday, January 7
Girls begin taking orders

Monday, January 24
Initial orders end

Friday, February 11 - Saturday, March 12
Service Center Cookie Cupboards open

Monday, February 14 - Saturday, February 19
Service unit delivery dates (tentative)

Saturday, February 12 - Monday, March 13
Direct sales (including booths and door-to-door)

2010 Fall Product Program



The theme for the 2010 Fall Product program is *Design Your Future*. Together, girls will learn leadership skills and earn proceeds with fun, themed activities and recognition items. Products are scheduled for delivery just in time for the holidays!

Because girls only sell to friends and family for this program, the fall product program is a great warm-up to the Girl Scout Cookie program. And like the Girl Scout Cookie Program, it also teaches girls important business and leadership skills that they can use for the rest of their lives.

2010 Fall Product Line-Up

We've got twelve exciting products for this year, including many time-tested favorites and three brand-new items!

\$4	Pecan Clusters Peanut Butter Dreams	\$5	Butter-Toasted Peanuts <i>NEW!</i> Honey-Roasted Peanuts Salsa Mix
\$6	Chocolate-Covered Raisins Double-Dipped Peanuts <i>NEW!</i> Gummie Berries <i>NEW!</i> Holiday Chocolate Pretzel Balls Whole Cashews	\$7	Mint Meltaways (in collectible Girl Scout tin) Pop o Pop (in holiday tin)

2010 Fall Product Recognitions

All girls who participate in the Fall Product program may earn individual recognition items, which correlate with the *Design Your Future* theme. Full details about the levels of recognition and the specific recognition items will be available at service unit Fall Product trainings; check with your service unit's volunteer fall product manager for the date(s).

2011 Girl Scout Cookie Program

The Girl Scout Cookie Program is the leading entrepreneurial program for girls in the United States. Girls manage their own sales, from goal-setting at the beginning to evaluation at the end. They decide how many boxes they want to sell, and then are responsible for managing their own resources of time, energy, and family support in order to reach their goals.



In this year's Girl Scout Cookie Program, girls will be inspired to claim their place in the world as leaders and businesswomen. Their activities will center around the theme "Count Me In! *The Future is My Business*" and recognition items will feature a colorful owl mascot.

2011 Girl Scout Cookie Line-Up

This year, there are eight delicious varieties, including seven returning favorites and one brand-new cookie!

Thin Mints	Peanut Butter Sandwich	Peanut Butter Patties	Shortbread
Caramel deLites	Lemonades	Thanks-A-Lots	Shout Outs (NEW this year!)

2011 Girl Scout Cookie Program Recognitions

As always, girls in Girl Scout troops will earn troop proceeds through the Girl Scout Cookie Program. Proceeds will range from 55 cents to 70 cents per box, depending on whether the troop elects to participate in the 5-cent option and/or the troop bonus program. Girls may also earn a Girl Scout Cookie Credit gift card, which may be used to pay for GSMH programs, merchandise, registration fees, and more. Full details about the levels of recognition and the specific recognition items will be available at service unit cookie program trainings; check with your service unit's volunteer cookie manager for the date(s).

2010 Service Unit Product Program Manager Training

Service Unit Fall Product Manager Training

All service unit-level fall product chairs should plan to attend one of the following trainings. Troop leaders do not need to attend; service unit fall product managers will coordinate troop training dates for their areas.

Thursday, September 23	Joplin	6:30 pm
Monday, September 27	Jefferson City	6:30 pm
Tuesday, September 28	Houston	noon
Tuesday, September 28	Dexter	6:30 pm
Thursday, September 30	Springfield	6:30 pm
Saturday, October 2	Cape Girardeau	9:30 am

Service Unit Cookie Manager Training

All service unit-level cookie chairs should plan to attend one of the following trainings. Troop leaders do not need to attend; service unit cookie managers will coordinate troop training dates for their areas.

Monday, November 8	Houston	noon
Monday, November 8	Dexter	6:30 pm
Tuesday, November 9	Cape Girardeau	6:30 pm
Thursday, November 11	Jefferson City	6:30 pm
Friday, November 12	Joplin	6:30 pm
Saturday, November 13	Springfield	9:30 am

Product Program FAQs

Do girls have to participate in the Girl Scout fall product and cookie programs?

Girl Scouting is all about girl leadership, and we find that girls *want* to participate in the product programs. Both the fall product and Girl Scout cookie programs are excellent leadership development opportunities, teaching girls teamwork, planning, budgeting, customer service, and business skills that they will use for years to come. They are also a primary money-earning activity for girls each year. Participation in council-sponsored product programs is a pre-requisite for engaging in any additional money-earning activities.

Do Girl Scout troop leaders receive any help in preparing for and managing the product programs?

Absolutely! Each service unit has a volunteer product program manager who will train you and be an ongoing resource. Many troop leaders also ask for a parent to serve as the troop product program manager. It's a great short-term way for other parents to pitch in, and it allows you to focus on other troop activities!

How do girls earn Girl Scout Cookie Credit? Girl Scout Cookie Credit is a recognition item in the Girl Scout Cookie Program that comes in the form of a gift card, and is mailed to girls in May. Details about how it is earned will be included in cookie program materials.

What can Girl Scout Cookie Credit be used for?

Girl Scout Cookie Credit may be used in a number of ways, including:

- GSMH summer resident camps
- GSMH service unit day camps
- GSMH resident camp trading posts
- Merchandise at GSMH council retail shops
- GSMH program events
- Troop camping at GSMH program centers
- Girl membership registration fees
- Teen girl destinations

Girl Scout Cookie Credit is intended to be used for girls to have a self-sufficient Girl Scout experience. It may not be used to pay for a adult merchandise or a adult membership, program, or training registrations.

Why should we participate in the fall product program; can't we just wait until the Girl Scout Cookie Program?

The fall product program helps Girl Scout troops earn some proceeds earlier in the school year, and it helps all girls, regardless of the program pathways through which they participate, benefit by learning business skills. Because girls only sell to friends and family for this program, it is also a great preparation for the Girl Scout Cookie Program.

FAQs...

for prospective volunteers

What are the requirements to become a volunteer? Adult volunteers must be 18 years of age or older, and must share a commitment to developing leadership skills in girls. For the safety of our membership, prospective volunteers must complete a brief volunteer application and a criminal background check (there is no fee for this). Requirements for volunteering vary according to the specific volunteer position, but we will work with each prospective volunteer to determine the best fit for her/him.

If I already completed a background check for my place of employment, do I need to complete another one? Yes. Even if your employer is willing to share its records, we still need our own original screening records on file. We keep all of our background check records confidential, and do not release that information to anyone else.

Can men volunteer for Girl Scouts? Yes. Positive role models, male or female, are important for girls. However, our safety standards do require that at least one adult female be present for all Girl Scout activities.

for new Girl Scout troop volunteers

Can my sister and I lead a troop together? For the safety of our girls, we require that each Girl Scout troop have at least two adults who are not related to each other. Relatives may lead a troop together, but only if there is a third, non-related adult volunteer present at all times.

How many girls do we need to start a troop? While we encourage Girl Scout troops to contain at least five girls, we understand that it may not be possible in all circumstances. GSMH recognizes a group of three girls and two non-related adults as a Girl Scout troop, and can provide that group with a Girl Scout troop number. If your group has only two girls, they may still complete projects and activities together, but need to register as Individual Girl Members (Juliettes).

Do we need to have a troop bank account? Yes, all Girl Scout troops need to have a troop bank account. This helps ensure financial transparency, and delineation between personal and Girl Scout funds.

How do I open a checking account for my troop? Your troop's checking account may be at any bank you choose, and is opened with GSMH's federal tax ID number (not your social security number). Generally, banks require copies of GSMH's corporate banking resolution and IRS tax letter. Those forms, and more detailed instructions, are provided at New Leader Orientation and are also available online.

Do the girls have to buy a uniform right away? No. They may wait until they have earned the money to purchase uniforms. Girl Scouts do have only one required uniform piece: a tunic, sash, or vest for displaying official pins and awards. It is required when girls officially represent the Girl Scout Movement (e.g. local parades, flag ceremonies, etc.). Financial assistance may be available for girls who need it; contact a community/membership development specialist or visit our Web site for more information.

Do adults have to wear a uniform for troop meetings? No, although adults may choose to wear a Girl Scout membership pin and/or Girl Scout shirt to help identify themselves to parents and visitors. The adult uniform is an official Girl Scout scarf or tie, worn with membership pins and your own navy blue business attire. This uniform is not required for troop meetings or activities, although our volunteer code of conduct does require adults to wear appropriate attire, and to represent Girl Scouting positively at all Girl Scout gatherings.

about financial assistance

Who can receive financial assistance? Financial assistance for the \$12 national membership dues is available to any girl whose family demonstrates need (e.g., low income, large family, extenuating circumstances, etc.) and to adults in cases in which that adult is needed to fulfill safety ratios or requirements. A *Financial Assistance Request Form* should be completed in its entirety and attached to the *Membership Registration Form*. More details about financial assistance are available online.

Is financial assistance available for anything other than membership dues? Financial assistance is also available to girls for official uniform pieces (tunic, sash, or vest), summer camp, and some leadership program events. A limited amount of assistance is also available to adults for volunteer trainings. Applications are available online.

Our troop earned \$500 in cookie proceeds; can we still apply for financial assistance for dues in the fall? The product programs teach girls about budgeting and goal-setting. Girl Scout troops are encouraged to pay for membership dues and uniforms with their proceeds, as part of the self-sufficient Girl Scout Leadership Experience. Girl Scout service units also receive funds each year that they may consider using to help local girls. Financial assistance is intended to help girls and troops that truly need it; we ask that our membership be conscientious about the amount of financial assistance that they request.

about programs and activities

Where will I find Safety-Wise updates? *Safety-Wise* is the Girl Scout safety and activity checkpoint manual. It has recently been streamlined to a more user-friendly, electronic document, which has been incorporated into the *GSMH Volunteer Resource CD*.

Can I take my girls to any program listed in the GO! Program Guide, even if it's not in our county? Absolutely! One of the great things about our council covering 68 counties is that girls have access to hundreds of programs and leadership opportunities! As long as the event is facilitated by GSMH, you simply need a *Program Registration Form*. If you plan a field trip outside of our 68-county jurisdiction, then you will need to complete a *Troop Travel Request*. For any program or field trip, make sure that you also have permission slips from each of your girls.

My troop is going to a program next weekend, but I haven't received a confirmation letter. Is it cancelled? Registration confirmations are usually sent via email, so check your inbox and junk mailbox first. If you still need help, please contact a staff leadership program specialist, who can help you confirm your registration, and tell you if the program is cancelled or full.

My Girl Scouts did something newsworthy. How can I contact the local media to make sure that they know about it? Girl Scouts of the Missouri Heartland works hard to ensure that its media relations are consistent, fair, and celebrate the Girl Scout Leadership Experience. For local newspaper coverage, please contact your service unit public relations volunteer or your staff community/membership development specialist. For radio or television coverage, please contact the GSMH marketing/PR specialist or chief communications officer at 877-312-4764.

Why didn't I/my troop receive a copy of the GO! Program Guide in the mail? The *GO! Program Guide* is mailed in July to all girls who are registered at that time. Girls who join Girl Scouts for the first time after July can get a copy from their Girl Scout troop leader or at a GSMH service center. Girl Scout troop leaders can get copies for girls at GSMH service centers or service unit meetings. The publication is not mailed to adults; volunteers, parents, and Girl Scout families are strongly encouraged to view the publication online.

for wrapping up the Girl Scout year

Where can I find information about bridging? Bridging awards mark a transition from one program level to the next, an exciting time in a Girl Scout's life. Bridging activities and awards are designed to welcome girls to the next level in Girl Scouting with continuity and ease. Girl Scouts of the USA is currently in the process of aligning age-level bridging guidelines with the Girl Scout Leadership Experience. Check out the most updated information on Girl Scout bridging and ceremonies at <http://www.girlscouts.org/program/gscentral/ceremonies/bridging.asp>.

What is "Early Bird"? It is a program through which troops can register for the new membership year early to get a head start on planning for their fall activities. Be on the look out for details about the fall 2011 *Early Bird* program in a spring *Volunteer Connections* newsletter and at your spring regional meetings.

Do I have to submit a troop financial report this year? Yes. All troops that are active during the 2010-2011 year, including those that plan to divide or disband, must submit an end-of-year troop financial report by July 1, 2011. The *2011 Troop Financial Report* form will be available online in the spring.

about administration

Where can I find the form that I need? All GSMH forms are available online. Most are also included on the *GSMH Volunteer Resource CD*.

What is the Web site for GSMH? Our Web site is www.girlscoutsmoheartland.org. Don't forget to check us out on Facebook and Twitter as well (see page 26).

PLANNING PAGES

August 2010

1st: 2010-2011 *Volunteer Resource CDs* available at service unit meetings. Be sure to get a copy!

September 2010

30th: 2009-2010 Membership Year Ends
Make sure your troop is re-registered for 2010-2011.

December 2010

Conduct a troop training for the Girl Scout Cookie Program.

January 2011

7th: Girl Scout Cookie Program begins.
17th: Martin Luther King, Jr. Day

April 2011

17th-23rd: National Volunteer Week
22nd: Girl Scout Leader's Day
22nd: Earth Day

May 2011

8th: Mother's Day

PLANNING PAGES

October 2010

1st: 2010-2011 Membership Year begins

24th: National Make a Difference Day
Participate in the council-wide service project (see page 8)!

31st: Juliette Gordon Low's Birthday
Celebrate the founder of Girl Scouting in the USA!

November 2010

Fall Product Program
Make sure a troop representative is trained.

February 2011

Girl Scout Cookie Program continues

Summer 2011 Camp Guide mailed to girls

22nd: World Thinking Day
Celebrate empowerment with girls worldwide (see page 8).

March 2011

Girl Scout Cookie Program continues

6th-12th: Girl Scout Week

11th: Girl Scouts Forever Green Signature Project
Power down and unplug with Girl Scouts across the USA (see page 8).

12th: Girl Scout Birthday (99th Birthday!)

26th: GSMH Annual Meeting event (location TBA)

June 2011

4th: Young Women of Distinction Event
Join us to celebrate GSMH's Girl Scout Gold Awardees

15th: 2012 *Early Bird* Registration Deadline

19th: Father's Day

July 2011

1st: Troop & Service Unit Financial Reports due

VOLUNTEER TRAININGS

overview of requirements

Trainings are an important and helpful component of your Girl Scout volunteer experience. Girl Scouts of the Missouri Heartland is committed to providing its volunteers with quality resources, ideas, and support. The trainings that we offer will help ensure that:

- you know how to interpret Girl Scout program, policies, standards and procedures.
- you have the information and resources needed to successfully manage a troop/group.
- safety criteria, as listed on your *Volunteer Resource CD*, are met for specific activities.

Any volunteer who plans to interact with girls on a regular basis must complete:

- Volunteer Orientation, Part 1
usually completed online, but also available as a home-study workbook
- Volunteer Orientation, Part 2
completed in-person; required before your first meeting with girls

In addition, volunteers who plan to work with girls in a Girl Scout troop must take:

- Leadership Essentials
within 6 months of your volunteer appointment
- CPR/First Aid
required for at least one registered adult in each Girl Scout troop/group

For outdoor activities and camping:

- Basic Outdoor Skills
for one-day trips, backyard camping, and cabin camping at a GSMH program center
- Basic Troop Camping
for overnight camping at established campsites
- CPR/First Aid
required for at least one registered adult in each Girl Scout troop/group

Certain service unit-level volunteers are also required to attend specialized trainings. Those include:

- service team managers
- fall product chairs
- Girl Scout Cookie Program chairs
- summer day camp chairs/managers

training schedules

The schedules for volunteer training opportunities are included on pages 18-23, and will also be listed each month in the *Volunteer Connections* newsletter, which is emailed to volunteers and posted online.

shop with us!

Did you know...

We're always open online at www.girlscoutsmoheartland.org! Just click on "The Shop" and start browsing!

We also have a mail-order form, so you can have your order shipped right to your home!

We can always work with you to special-order an item, if you do not see it in our retail shops.

All proceeds from the retail shop benefit the girls in GSMH by helping to provide safe program centers, fun and developmental leadership programs, volunteer resources and support, financial assistance, and more.

Shopping directly with the GSMH shops is the only way to ensure that your purchase benefits girls right in your community.



Check out page 27 for more shop merchandise and information!

TRAINING REGISTRATION & PROCEDURES

registration

When to Register

The registration deadline is **10 days** before each training session. Please make sure to allot enough time for your registration to reach its destination if you mail it.

How to Register

Complete the *Training Registration Form* on page 24 of this publication (also available online at www.girlscoutsmoheartland.org). Please use a separate form for each individual.

Where to Register

Submit registration forms, with applicable fees, to any of the GSMH service centers or mail to:

Girl Scouts of the Missouri Heartland, Inc.
Attn: Training Registration
210 S. Ingram Mill Rd.
Springfield, MO 65802
Fax: 417-862-4120

fees

Training fees must be paid at the time of registration. Financial assistance is available for council-scheduled trainings only (see page 25). No refunds will be given after the registration deadline date unless the training is cancelled by the council. All refunds of \$5 or less will be in the form of Girl Scout Shop credit, which may be used at any GSMH retail shop.

confirmations

Email confirmations will be sent to the email address provided on the registration form, unless otherwise requested.

late registrations

If the registration deadline for a training has passed, please call the volunteer services specialist at 877-312-4764 to see if there is room in the session and to confirm that it has not been cancelled. If the session has not been cancelled and still has space, you will be asked to mail your registration form and payment prior to the training date. If the session is full, a waiting list will be kept and you will be notified if there is a vacancy or if an additional date is scheduled.

cancellations/changes

Training sessions with fewer than the minimum number of participants may be cancelled. Those registered

will be notified of any cancellation. Most of the trainings are conducted by volunteers. As a courtesy to them, please call the volunteer services specialist if you are no longer able to attend a training. This will also help ensure that people on waiting lists are given the opportunity to attend training. Trainings are generally held "rain or shine"! In the event of severe weather cancellations, every effort will be made to contact registered participants. Cancellations are also available on the council cancellation line (call 877-312-4764 and follow prompts).

late arrival & early departure

Trainings are designed to start and end on time. Please plan to arrive 5-10 minutes before the start of the training to allow time for check-in and greetings. Extreme lateness and/or early departure may result in not receiving credit for the training.

what to bring

Materials & Supplies

- Notebook and pen
- Training card for facilitator(s) to sign (available at your local service center)
- Sack lunch and drink, if training is all-day
- Other supplies as needed (list will be included with confirmation)

Volunteer facilitators greatly appreciate any help with tables, chairs, and supplies after the training!

Tag-Alongs

Children are not permitted to attend trainings unless otherwise noted.

home study

Currently, there are two trainings that may be completed at home: Orientation - Part 1 and Leadership Essentials. Both require internet access and an updated version of Adobe Flash. For more information about *Leadership Essentials*, please see page 19.

on request

If you feel that a training in your area is needed, and it is not scheduled in this magazine, please contact the Volunteer Development department toll-free at 877-312-4764. There must be at least six participants before an additional training may be scheduled.

VOLUNTEER TRAINING COURSES

Leadership Essentials

Designed to give you the essential skills and resources that you need to be an effective leader and facilitator of the Girl Scout Leadership Experience, this course fulfills requirements for basic Girl Scout age-level training.

Learning objectives:

- Explain the meaning of the three keys of the Girl Scout Leadership Experience.
- Demonstrate how to use resources to support the delivery of the Girl Scout Leadership Experience, including the Journeys with accompanying Adult Guides.
- Describe how to facilitate activities so they are girl-led, cooperative and learning-by-doing.
- Convey the values of being purposeful in one's leadership.
- Learn what a typical troop/group session or meeting might look like for a specific grade level.
- Learn how to complete Girl Scout Try-Its, Badges, Patches and events, and to align the activities with the Girl Scout Leadership Experience.

What to bring:

- Notebook and pen
- Girl Scout Journeys *How-To Guide for Adults* (if you have it)
- Training card to be signed at completion of the course

Minimum: varies (at discretion of facilitator)

Registration Deadline: 10 days prior to training

Cost: \$2

Pre-Requisite: Leader Orientation, Parts 1 & 2



DATE	LOCATION	TIME
Tuesday, August 17	Springfield, MO	6:30 pm - 9:30 pm
Thursday, August 19	Joplin, MO	6:30 pm - 9:30 pm
Tuesday, August 24	Jefferson City, MO	6:00 pm - 9:00 pm
Thursday, August 26	Dexter, MO	6:00 pm - 9:00 pm
Tuesday, August 31	Cape Girardeau, MO	6:00 pm - 9:00 pm
Saturday, September 4	Grove, OK	9:00 am - 12:00 noon
Saturday, September 4	Springfield, MO	9:00 am - 12:00 noon
Tuesday, September 7	Hallsville, MO	6:00 pm - 9:00 pm
Thursday, September 9	Columbia, MO	6:00 pm - 9:00 pm
Thursday, September 9	Cape Girardeau, MO	6:00 pm - 9:00 pm
Saturday, September 11	Joplin, MO.	9:00 am - 12:00 noon
Tuesday, September 14	Sikeston, MO	6:00 pm - 9:00 pm
Tuesday, September 14	Dexter, MO	6:00 pm - 9:00 pm
Thursday, September 16	Sedalia, MO	6:00 pm - 9:00 pm
Thursday, September 16	Springfield, MO	6:00 pm - 9:00 pm
Saturday, September 18	Jefferson City, MO	9:00 am - 12 noon
Tuesday, September 21	Joplin, MO	6:00 pm - 9:00 pm
Thursday, September 23	Rolla, MO	6:00 pm - 9:00 pm
Saturday, September 25	Cape Girardeau, MO	9:00 am - 12:00 noon
Tuesday, September 28	Springfield, MO	6:00 pm - 9:00 pm
Thursday, September 30	Columbus, KS	6:00 pm - 9:00 pm
Tuesday, October 5	Springfield, MO	6:00 pm - 9:00 pm
Thursday, October 14	Jefferson City, MO	6:00 pm - 9:00 pm
Tuesday, October 19	Dexter, MO	6:00 pm - 9:00 pm

VOLUNTEER TRAINING COURSES, cont'd



Leadership Essentials, continued

DATE	LOCATION	TIME
Thursday, October 21	Cape Girardeau, MO	6:00 pm - 9:00 pm
Thursday, October 28	Joplin, MO	6:00 pm - 9:00 pm
Thursday, November 4	Ava, MO	6:00 pm - 9:00 pm
Saturday, November 6	Poplar Bluff, MO	9:00 am - 12:00 noon
Tuesday, February 8	Springfield, MO	6:00 pm - 9:00 pm
Thursday, February 10	Jefferson City, MO	6:00 pm - 9:00 pm
Tuesday, February 15	Dexter, MO	6:00 pm - 9:00 pm
Saturday, March 5	Cape Girardeau, MO	9:00 am - 12:00 noon
Thursday, March 10	Joplin, MO	6:00 pm - 9:00 pm

Be sure to read the monthly Volunteer Connections newsletter, emailed to volunteers and available online at www.girlscoutsmoheartland.org, for additional Leadership Essentials dates and locations throughout the year.

**NEW
OPTION!**

leadership essentials online

Online Leadership Essentials is your inside look at the Girl Scout Journey books and how to use them with the Girl Scout Leadership Experience. It includes the same content as the in-person *Leadership Essentials*, and may be taken in lieu of the in-person class. Make sure that your computer meets the specifications listed and follow the instructions below:

1. Go to: <http://training.girlscouts.org>.
2. Click on the link for your language preference (password = discover).
3. To ensure that you are credited for taking the course, please make sure to:
 - put our council information in the Learning Log section of this on-line training.
 - fill in all of your personal information as directed.
4. After you have completed the online Learning Log, be sure to hit the "submit" button so that we can review your answers.

If you have any questions about online *Leadership Essentials*, please contact the GSMH Volunteer Services Specialist toll-free at 877-312-4764.

Computer Specs for PC or Mac:

- Flash 8 or 9
- Sound Card
- Speakers
- Disable Pop-up Blocker
- High-Speed Internet Connection
- Headphones are optional

REMEMBER!

All new Girl Scout troop leaders and co-leaders should take *Leadership Essentials*, online or in-person, within 6 months of their appointment. Returning volunteers may take the course as a refresher as often as desired.

VOLUNTEER TRAINING COURSES, cont'd

CPR (adult/child) & First Aid (school & community)

Adults acting as primary first aid providers for Girl Scout activities must be certified in first aid and CPR to meet Girl Scout *Safety-Wise* standards. New and experienced leaders, assistant leaders, and other registered adults may attend this 7-hour course (3 1/2 hours each for CPR and First Aid). *Note:* CPR/First Aid offered through any other agency must be approved through the Senior Manager for Adult Development PRIOR to attending the course.

What to bring:

- Pencil, paper and blanket
- Sack lunch and drink
- Training card to be signed at completion of the course

Minimum: varies (at discretion of facilitator)

Registration Deadline: 10 days prior to training

Cost (includes book & certification card)*:

**Difference in cost is based on local American Red Cross fees.*

Cape Girardeau: \$35

Dexter: \$15

Jefferson City: \$22

Joplin: \$15

Springfield: \$16

Pre-Requisite: none



DATE

Saturday, October 2
 Saturday, October 9
 Saturday, October 16
 Saturday, October 23
 Saturday, October 30
 Saturday, November 6
 Saturday, November 13
 Saturday, November 20
 Saturday, November 27
 Saturday, February 5
 Saturday, February 19
 Saturday, February 26
 Saturday, March 5
 Saturday, March 12

LOCATION

Springfield, MO
 Hallsville, MO
 Joplin, MO
 Jefferson City, MO
 Cape Girardeau, MO
 Columbia, MO
 Dexter, MO
 Monett, MO
 Grove, OK
 Jefferson City, MO
 Springfield, MO
 Columbus, KS
 Dexter, MO
 Cape Girardeau, MO

TIME

9:00 am - 5:00 pm
 9:00 am - 5:00 pm
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Be sure to read the monthly Volunteer Connections newsletter, emailed to volunteers and available online at www.girlscoutsmoheartland.org, for additional CPR & First Aid dates and locations throughout the year.

What did you do today? Stay in touch with us!

We know that our volunteers are always busy mentoring girls through powerful and life-changing leadership explorations! Share your stories and photographs with us! Use our online submission tool at www.girlscoutsmoheartland.org or email us at gscouts@girlscoutsmoheartland.org. Stories and photographs may be used in future publications, newsletters, or other media efforts.

VOLUNTEER TRAINING COURSES, cont'd

CPR (adult/child) & First Aid (school & community) Recertification

Participants may attend one session or both sessions. You must present a CURRENT or recently expired card for class admittance.

What to bring:

- Current card
- Book (if you have one)
- Training card to be signed at completion of the course

Minimum: 3

Cost: \$10

Registration Deadline: 10 days prior to training

Pre-Requisite: CPR/First Aid certification must be about to expire or recently expired



DATE	LOCATION	TIME
Tuesday, March 1	Cape Girardeau, MO	6:00 pm - 9:00 pm
Tuesday, March 8	Dexter, MO	6:00 pm - 9:00 pm
Tuesday, March 15	Joplin, MO	6:00 pm - 9:00 pm
Tuesday, March 22	Springfield, MO	6:00 pm - 9:00 pm
Tuesday, March 29	Jefferson City, MO	6:00 pm - 9:00 pm

Be sure to read the monthly Volunteer Connections newsletter, emailed to volunteers and available online at www.girlscoutsmoheartland.org, for additional CPR & First Aid Recertification dates and locations throughout the year.

save the date!

All Girl Scouts of the Missouri Heartland volunteers are invited to attend:

Girl Scouts of the Missouri Heartland's ADULT LEADERSHIP RETREAT & TRAINING WEEKEND

Friday, April 15 - Sunday, April 17, 2011 at Finbrooke Program Center
Friday, April 29 - Sunday, May 1, 2011 at Cherokee Ridge Program Center

Join us for fun, friendship, and learning! Come for the whole weekend, or for just a few workshops! Leadership workshops might include games, crafts, songs, relaxation, cooking, dance, and more! Girl Scout trainings will include Leadership Essentials, CPR/First Aid Recertification, and Basic Outdoor Skills.

Space will be limited, so be on the look out for additional information in spring Volunteer Connections newsletters and on the GSMH Web site. Questions? Please contact the Volunteer Services Specialist at 877-312-4764.

VOLUNTEER TRAINING COURSES, cont'd

Basic Outdoor Skills

This course teaches outdoor skills such as knots, fire building, dressing for the weather, protecting the natural world, meal preparation, kaper charts and much more. It is designed to assist the leader in identifying what girls need to know in preparing for their outdoor experience and tips for teaching the skills to girls. This course certifies you to take the girls on a one-day outing or for backyard camping or cabin camping at a GSMH council program center. This course is a pre-requisite for Basic Troop Camping.

Learning objectives:

By the end of the session participants will be able to describe:

- Three or more things that girls should be able to do prior to an overnight
- Five or more ways to practice minimal impact skills
- How to build an "A" frame fire and use it to cook a simple meal
- The square and clove hitch knots and how they can be used
- Four or more ways to include safety planning and involve parents

What to bring:

- Pen/pencil and paper
- Mess kit or non-breakable plate and eating utensils
- Dunking bag (if you have one; not required)
- Drink if you desire something other than water (lunch is prepared as part of the course)
- Training card to be signed at completion of the course

Minimum: varies (at discretion of trainer)

Cost: \$6

Registration Deadline: 10 days prior to training

Pre-Requisite: none



DATE

Saturday, August 14
 Saturday, August 21
 Saturday, August 28
 Saturday, September 4
 Saturday, September 11
 Saturday, September 18
 Saturday, September 25
 Saturday, October 2
 Saturday, March 12
 Saturday, March 19
 Saturday, April 2
 Saturday, April 9
 Saturday, April 16
 Saturday, May 14
 Saturday, May 22

LOCATION

Rogersville, MO
 Joplin, MO
 Jefferson City, MO
 Hallsville, MO
 Columbia, MO
 Cape Girardeau, MO
 West Plains, MO
 Pittsburg, KS
 Jefferson City, MO
 Poplar Bluff, MO
 Rogersville, MO
 Grove, OK
 Cape Girardeau, MO
 Rogersville, MO
 Sedalia, MO

TIME

9:00 am - 1:00 pm
 9:00 am - 1:00 pm
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Be sure to read the monthly Volunteer Connections newsletter, emailed to volunteers and available online at www.girlscoutsmoheartland.org, for additional Basic Outdoor Skills dates and locations throughout the year.

VOLUNTEER TRAINING COURSES, cont'd

Basic Troop Camping

Participants start with pre-camp to plan their camping trip. The pre-camp session covers topics such as troop camp forms, equipment list, makeables (e.g., sit-upon, buddy burners, bed roll, etc.) and *Safety-Wise*. During the overnight, participants learn about tent-pitching, outdoor cooking, ceremonies, safety/security, outdoor activities and review skills. This course certifies the adult to take the girls camping at an established campsite. Volunteers must attend *both* the pre-camp session and the overnight session to receive course credit.

What to bring:

- See confirmation letter

Minimum: varies (at discretion of trainer)

Cost*: \$15

Registration Deadline: 10 days prior to training

Pre-Requisite: Basic Outdoor Skills

DATE	LOCATION	TIME
Tuesday, August 17 (pre-camp)	Joplin, MO	6:00 pm - 9:00 pm
Saturday, August 21 - Sunday, August 22	Joplin, MO	9:00 am Saturday - 4:00 pm Sunday
Tuesday, September 7 (pre-camp)	Jefferson City, MO	6:00 pm - 9:00 pm
Saturday, September 11 - Sunday, September 12	Jefferson City, MO	9:00 am Saturday - 4:00 pm Sunday
Tuesday, September 28 (pre-camp)	Dexter, MO	6:00 pm - 9:00 pm
Saturday, October 2 - Sunday, October 3	Poplar Bluff, MO	9:00 am Saturday - 4:00 pm Sunday
Monday, October 11 (pre-camp)	Springfield, MO	6:00 pm - 9:00 pm
Saturday, October 23 - Sunday, October 24	Rogersville, MO	9:00 am Saturday - 4:00 pm Sunday
Tuesday, March 22 (pre-camp)	Springfield, MO	6:00 pm - 9:00 pm
Saturday, April 2 - Sunday, April 3	Rogersville, MO	9:00 am Saturday - 4:00 pm Sunday
Tuesday, April 12 (pre-camp)	Cape Girardeau, MO	6:00 pm - 9:00 pm
Saturday, April 16 - Sunday, April 17	Cape Girardeau, MO	9:00 am Saturday - 4:00 pm Sunday
Tuesday, May 10 (pre-camp)	Pittsburg, KS	6:00 pm - 9:00 pm
Saturday, May 14 - Sunday, May 15	Pittsburg, KS	9:00 am Saturday - 4:00 pm Sunday
Tuesday, May 24 (pre-camp)	Grove, OK	6:00 pm - 9:00 pm
Saturday, June 4 - Sunday, June 5	Grove, OK	9:00 am Saturday - 4:00 pm Sunday

Be sure to read the monthly Volunteer Connections newsletter, emailed to volunteers and available online at www.girlscoutsmoheartland.org, for additional Basic Troop Camping dates and locations throughout the year.

additional trainings

Day Camp Summer day and twilight camps are a great opportunity for service units to offer leadership programming to girls in their area. Girl Scouts of the Missouri Heartland will provide training for service unit day camp coordinators in early spring 2011. Look for details in a spring issue of the *Volunteer Connections* newsletter.

Service Team The volunteer development department will offer training to service team managers this summer. Details will be available in a spring issue of the *Volunteer Connections* newsletter.



Girl Scouts of the Missouri Heartland, Inc.
Training Registration Form

Please bring this completed form, along with the registration fee, to your local service center. Or, you may mail form and payment to Girl Scouts of the Missouri Heartland, Attn: Training Registration.
NOTE: Adult Training Registration Form must be received at least 10 days prior to training.

Personal Information

Name _____ Troop # _____ Service Unit # _____
 Address _____
 City _____ County _____ State _____ Zip _____
 Home Phone _____ Work Phone _____ Cell Phone _____
 E-Mail _____
(Confirmation will be sent to provided e-mail addresses.)

Training Information *(You may register for up to two trainings at a time.)*

Name of Training	Location	Date	Time
1.			
2.			

Payment Information

Training fees must be paid at time of registration. Please make check payable to: **GSMH.**

Check(s), made payable to Girl Scouts of the Missouri Heartland, Inc. \$ _____

Financial Assistance Application for Volunteer Development \$ _____
(Financial assistance form must be attached for each person requesting it.)

Credit Card *(Please complete information below.)* \$ _____

Credit Card Type: _____ **TOTAL ENCLOSED** \$ _____

Card #: _____ Expiration Date: _____

Name on Card: _____ Signature: _____

This form, and any applicable fees, must be received by the registration deadline. Forms may be faxed, e-mailed, mailed, or walked in to any Girl Scout service center. For updated service center mailing addresses and hours, please visit www.girlscoutsmoheartland.org. Faxed and e-mailed forms must include a credit card number for payment.

Confirmations and refunds: Confirmations will be sent after the training meets minimum required number of participants. Cancellations are to be made prior to registration deadline date. No refunds will be given after the registration deadline date unless the training is cancelled by the council. All refunds of \$5 or less will be in the form of a credit to GSMH Retail Shops.

Girl Scouts of the Missouri Heartland, Inc.

877-312-4764 • www.girlscoutsmoheartland.org • gscouts@girlscoutsmoheartland.org





Girl Scouts of the Missouri Heartland, Inc.
**Volunteer Development
 Financial Assistance**

Please complete this form in its entirety and attach it to the Training Registration Form. Forms must be received no later than the training registration deadline. For complete financial assistance guidelines, please visit www.girlscoutsmoheartland.org.

Request for:

Name _____ Address _____

City _____ County _____ State _____ Zip _____

Phone _____ E-mail _____

Girl Scout Affiliation (check all that apply)

- Leader or Co-Leader of Troop Number _____
- Registered Adult
- Service Team Member
 - Service Unit Number: _____
 - Position: _____
- Facilitator
- Other _____

Program Age Level

- Girl Scout Daisy (grades K-1)
- Girl Scout Brownie (grades 2-3)
- Girl Scout Junior (grades 4-5)
- Girl Scout Cadette (grades 6-8)
- Girl Scout Senior (grades 9-10)
- Girl Scout Ambassador (grades 11-12)

Assistance Type

Assistance Type	Amount Required/Fees	Amount Requested
<input type="checkbox"/> Volunteer Development Training	\$ _____	\$ _____
Name of Training: _____		
Date of Training: _____		

Reason(s) for Financial Need

Annual Household Income: \$0 - \$20,000 \$20,001 - \$30,000 \$30,001 - \$40,000
 \$40,001 - \$50,000 \$50,001 - \$60,000 \$60,001 and up

Number of Household Members: _____ Other pertinent information: _____

Requested by (if different than individual listed above):

Name _____ Relationship to individual listed above _____

Daytime Phone Number _____ E-mail _____

For Office Use Only: Approved Denied Reason for Denial _____
 Amount Approved \$ _____ Date Approved _____ Account # _____ Reg. Packet # _____
 Official Council Signature _____

Girl Scouts of the Missouri Heartland, Inc.
 877-312-4764 • www.girlscoutsmoheartland.org • gscouts@girlscoutsmoheartland.org



E-MEDIA RESOURCES

“If only there were a way to get council news and information nearly instantaneously. A way that didn't rely on the cost and waste of paper. A way that gives me the potential to find out about program changes or opportunities while I'm on the road or away from home. Can let me see success stories and accomplishments. And best of all, a way that I could participate in, interact with, and feel more connected and involved with the council regardless of my location...”

If you've thought any of these things, well, have we got a surprise for you! The fulfillment of these wishes can be found online! If you have access to the Internet - and yes, that includes a dial-up modem - you can discover and take advantage of the benefits that e-media, or social media, can bring to you as a Girl Scout volunteer, parent, donor, or Girl Scout. It's easier than you may think!

facebook

You may already be on Facebook. If you are, you're only a couple of clicks away from connecting to one of the most active, and interactive, ways to stay informed of what's going on in the council. All you need to do is go to <http://www.facebook.com/gsmoheartland> and become a "fan" of the page, and you'll get the latest updates and stories in your Facebook stream. Best of all, you can comment, ask questions, participate in discussions, and make contacts with staff, volunteers, and other people interested and involved in the council.

twitter

Twitter is perfectly suited to the person on the go! Its method of quick, concise, no-nonsense news and alerts lets you keep in touch without wasting time. Follow our Twitter account, "gsmoheartland," or visit our page at <http://twitter.com/gsmoheartland> to connect with the council at blazing speed. Use it on your "smart phone," or set your Twitter account to send our alerts to any cell phone through text messages.

council blog

Or slow it down a bit and take your time. If you're in the mood to relax and read about success stories, media and press alerts from across the council, or about issues that are affecting Girl Scouts of the USA, stay connected by perusing our council "blog" page - it's an online journal, or news diary, that features more in-depth and detailed stories and event coverage. Take a

moment to browse to our council blog at <http://blog.girlscoutsmoheartland.org> and spend some time. We're excited to reveal that starting this Spring, the blog will be featuring even more success stories with a regional focus! Stay tuned.

council web site

Of course, our council Web site is always a stable and comprehensive source for nearly everything you need to be an informed and effective volunteer! Forms, guidelines, information, policies and procedures, news and events, contact information, and access to the council retail shop are all available any hour of any day! It never closes and is always there to be of assistance! Bookmark the URL in your favorite Web browser: <http://www.girlscoutsmoheartland.org>, and discover all the tools and resources we have to offer to help you be an effective and efficient volunteer!

let us come to you!

Join one of our email newsletter subscription lists and sit back as the information you need is sent right to your inbox. If you're a volunteer, it only takes a minute to sign up for email updates and news! Just go to <http://www.girlscoutsmoheartland.org/addvolunteer>.

To stay updated about what's new at the council retail shops, sign up for the GSMH Retail Shop Newsletter at <https://secure.girlscoutsmoheartland.org/shop/bye> adding your email address to the "News" box on the right-hand side.

There are so many ways you can take action and stay connected to the council at the speed of light! Start now and choose the methods that are right for you. Don't miss out on all we have to offer and the ways we can help you in your leadership experience. For more information, including our commitment to online safety for you and girls online, visit our E-Media page at <http://www.girlscoutsmoheartland.org/e-media>.

shop with us!

gsmh retail shops

The Girl Scouts of the Missouri Heartland retail shops have everything that you and the girls need! Stop by often for all the latest books, insignia, uniforms, gifts, sports wear, collectibles, and more. New items arrive weekly!

payment methods

We accept Master Card, Visa, Discover, American Express, personal and troop checks, Girl Scout Cookie Credit gift cards (for girls' purchases only) and cash.

retail shop hours

For up-to-date retail shop hours, make sure to check our Website or the monthly *Volunteer Connections* e-newsletter.

support girl scouting locally!

Shopping directly at the GSMH retail shops is the only way to ensure that your purchase benefits girls right in your community. All proceeds from the GSMH retail shops help to provide safe program centers, fun and developmental leadership programs, volunteer resources and support, financial assistance, and more for girls in our 68 counties.



Adult Guidebooks for Girl Scout Journeys:

- *It's Your World - Change It!*
- *It's Your Planet - Love It!*
- *It's Your Story - Tell It!* (coming December 2010)

Can't make it to the retail shop in person?

Shop on-line at www.girlscoutsmoheartland.org. Just click on "The Shop" to start browsing!

OR

We can ship your order to you! Download an order form from our shop Web page and mail, fax, or email it!



mark your calendars!

The GSMH Retail Shops and Service Centers will be closed:

Labor Day	9/6/10
Thanksgiving	11/25/10 to 11/26/10
Staff Meeting	12/8/10
Winter Holiday	12/24/10 to 1/2/11
Martin Luther King, Jr. Day	1/17/11
Presidents' Day	2/21/11
Staff Meeting	4/9/11
Memorial Day	5/30/11
Staff Meeting	6/8/11
Independence Day	7/4/11
Labor Day	9/5/11
Staff Meeting	9/14/11



Regular Business Hours

Monday-Friday 8:30 am - 4:30 pm
Closed Daily* 12:00 noon - 1:00 pm
(*except Springfield)

For up-to-date retail shop hours, please visit us online at www.girlscoutsmoheartland.org.

Contact us!

Phone (toll-free): 877-312-4764

E-mail: gscouts@girlscoutsmoheartland.org

Fax (all service centers): 417-862-4120

For concerns/questions about...

Donations
Human Resources
Financial Assistance
 membership
 programs/camp
 adult training
Flyers (guidelines)
Girl Scout Awards (Bronze, Silver, Gold)
Girl Scout Cookie Program
Girl Scout Logo (servicemark)
Insurance (event/activity)
Media Inquiries
Membership Registration
Money-Earning Projects
Photograph Submissions
Program Events (council-sponsored)
Program Registration
Property/Maintenance Issues
Program Center Use/Reservations
Retail Shops
Service Center Use/Reservations
Service Unit Meetings
Summer Camp
Training (general)
Training Registration
Travel/*destinations*
Troop Administration or Concerns
Volunteer Applications
Web site

Contact:

Chief Development Officer
Director of Human Resources

Sr Mgr Community/Membership Development
Senior Manager Leadership Programs
Senior Manager Volunteer Development
Communications Department
Leadership Program Specialist
Product Sales Department
Communications Department
HR/Benefits Coordinator
Communications Department
Community/Membership Development Specialist
Chief Development Officer
Marketing/PR Specialist
Leadership Program Specialist
Leadership Program Specialist
Properties/Risk Management Manager
Properties/Risk Management Manager
Retail Manager
Receptionist/Retail Clerks
Service Team Manager (Volunteer)
Senior Manager Leadership Program
Volunteer Development Department
Volunteer Services Specialist
Leadership Program Specialist
Community/Membership Development Specialist
Community/Membership Development Specialist
E-Media Specialist

Visit us online!

www.girlscoutsmoheartland.org



[www.twitter.com/gsmoheartland](https://twitter.com/gsmoheartland)



www.facebook.com/gsmoheartland



blog.girlscoutsmoheartland.org