



# Property Program Survey: Girl Scout Volunteers

Thank you for helping us plan for the future of Girl Scouting in Girl Scouts of the Missouri Heartland. Your answers are very important to us. Please complete this survey and return it to your service team manager or Girl Scouts of the Missouri Heartland, 210 S Ingram Mill Road, Springfield, MO 65802, no later than February 15, 2012.

## About You

1. In what county do you live? \_\_\_\_\_

2. What is your volunteer position? (check all that apply)

- A.  Girl Scout leader
- B.  Service Unit team member
- C.  Board member
- D.  Troop volunteer
- E.  Delegate
- F.  Committee or special events volunteer

3. How many years have you been involved in Girl Scouting as an adult?

- A.  Under one year
- B.  1-4 years
- C.  5-8 years
- D.  9-12 years
- E.  13-20 years
- F.  More than 20 years

4. Which of the Girl Scouts of the Missouri Heartland properties have you been to? (check all that apply)

- A.  Cherokee Ridge
- B.  Cow Creek
- C.  Finbrooke
- D.  Friendship Fields
- E.  Greenberry Acres
- F.  Latonka
- G.  Camp Mintahama
- H.  Silver Meadows
- I.  Sacajawea-East
- J.  Sacajawea-West
- K.  Suzanne
- L.  Dexter Service Center
- M.  Cape Girardeau Service Center
- N.  Jefferson City Service Center
- O.  Joplin Satellite Office
- P.  Springfield Headquarters/Service Center
- Q.  Never been to a Girl Scouts of the Missouri Heartland owned property

If answers were A-K, please answer question 5. If answers were L-Q, please answer questions 6.

5. If you went to a camp/program center, what did you do there? (check all that apply)

- A.  Volunteered or worked at resident camp
- B.  Volunteered at day camp
- C.  Volunteered for a troop overnight camp
- D.  Volunteered for a council planned program/activity
- E.  Volunteered for a service unit program/activity
- F.  Volunteered for troop day activity
- G.  Attended a meeting
- H.  Attended a retreat
- I.  Attended a training

6. If you went to a service center, what did you do there? (check all that apply)
- |   |   |
|---|---|
| A. <input type="checkbox"/> Volunteered for a council planned program/activity      | F. <input type="checkbox"/> Attended a training program           |
| B. <input type="checkbox"/> Volunteered for a service unit planned program/activity | G. <input type="checkbox"/> Picked up cookies from cupboard       |
| C. <input type="checkbox"/> Attended a troop planned activity                       | H. <input type="checkbox"/> Picked up materials for troop meeting |
| D. <input type="checkbox"/> Went shopping at retail shop                            | I. <input type="checkbox"/> Met with a staff member               |
| E. <input type="checkbox"/> Attended a meeting                                      | J. <input type="checkbox"/> Other _____                           |

**Questions 7 through 29 are for Girl Scout Leaders** (if you are not a leader, please skip to question 30)

7. With what age group do you work? (check all that apply)
- |                                     |  |
|-------------------------------------|--|
| A. <input type="checkbox"/> Daisy   | D. <input type="checkbox"/> Cadette    |
| B. <input type="checkbox"/> Brownie | E. <input type="checkbox"/> Senior     |
| C. <input type="checkbox"/> Junior  | F. <input type="checkbox"/> Ambassador |
8. Have you ever taken your troop overnight camping?
- |                                |                                 |
|--------------------------------|---------------------------------|
| A. <input type="checkbox"/> No | B. <input type="checkbox"/> Yes |
|--------------------------------|---------------------------------|
- If answer is "A", please answer question 9. If answer is "B", please skip to question 10.
9. If you have not taken your troop overnight camping, why not?
- |   |   |
|---|---|
| A. <input type="checkbox"/> My girls don't want to camp   | E. <input type="checkbox"/> I cannot get enough adult volunteers              |
| B. <input type="checkbox"/> I don't have the required training                                    | F. <input type="checkbox"/> I don't feel comfortable taking the troop camping |
| C. <input type="checkbox"/> Troop doesn't have the necessary equipment                            | G. <input type="checkbox"/> I feel the troop is too young to go camping       |
| D. <input type="checkbox"/> We are planning on going, but have not been able to fit into schedule |   |
10. If you have taken your troop overnight camping, where did you go? (check all that apply)
- |  |   |
|--|---|
| A. <input type="checkbox"/> Girl Scouts of the Missouri Heartland camp/program center                                      | D. <input type="checkbox"/> Privately-owned campground                              |
| B. <input type="checkbox"/> Backyard   | E. <input type="checkbox"/> Campground owned by a different non-profit organization |
| C. <input type="checkbox"/> Campground on publicly owned land (state park, national forest, Corps of Engineers campground) |   |
- If answer is "A", please answer questions 11 & 12. If answer is not "A", please skip to question 13.
11. If you took your troop overnight camping at a Girl Scouts of the Missouri Heartland camp/program center, which one did you use? (check all that apply)
- |   |  |
|---|--|
| A. <input type="checkbox"/> Cherokee Ridge    | F. <input type="checkbox"/> Latonka        |
| B. <input type="checkbox"/> Cow Creek         | G. <input type="checkbox"/> Mintahama      |
| C. <input type="checkbox"/> Finbrooke         | H. <input type="checkbox"/> Silver Meadows |
| D. <input type="checkbox"/> Friendship Fields | I. <input type="checkbox"/> Sacajawea-East |
| E. <input type="checkbox"/> Greenberry Acres  | J. <input type="checkbox"/> Sacajawea-West |
|   | K. <input type="checkbox"/> Suzanne        |
12. Why did you decide to use the council camp/program center you used? (check all that apply)
- |   |  |
|---|--|
| A. <input type="checkbox"/> It was closest to where we live             | C. <input type="checkbox"/> We wanted to go somewhere new          |
| B. <input type="checkbox"/> We are familiar with what we could do there | D. <input type="checkbox"/> Had facilities and amenities we wanted |
|   | E. <input type="checkbox"/> Other                                  |

13. If you did not take your troop overnight camping at a council camp/program center, why not? (check all that apply)
- |   |   |
|---|---|
| A. <input type="checkbox"/> The council camps/program centers are all too far way             | D. <input type="checkbox"/> The process to reserve a council camp/program center is too complicated             |
| B. <input type="checkbox"/> The campground we used was more convenient                        | E. <input type="checkbox"/> We wanted to try somewhere new  |
| C. <input type="checkbox"/> The council camp/program centers don't have the amenities we want | F. <input type="checkbox"/> We wanted to camp in a backyard in case the girls got scared or the weather got bad |
14. Have you taken your troop to a Girl Scouts of the Missouri Heartland service center?
- |                                 |                                |
|---------------------------------|--------------------------------|
| A. <input type="checkbox"/> Yes | B. <input type="checkbox"/> No |
|---------------------------------|--------------------------------|
- If answer is "A", please answer question 15 & 16. If answer is "B", please skip to question 17
15. If you took your troop to a council service center, which one did you take them to? (check all that apply)
- |   |   |
|---|---|
| A. <input type="checkbox"/> Dexter Service Center         | D. <input type="checkbox"/> Joplin Satellite Office                 |
| B. <input type="checkbox"/> Cape Girardeau Service Center | E. <input type="checkbox"/> Springfield Headquarters/Service Center |
| C. <input type="checkbox"/> Jefferson City Service Center |   |
16. What did you do at the service center? (check all that apply)
- |  |   |
|--|---|
| A. <input type="checkbox"/> Attended a council planned program/activity        | D. <input type="checkbox"/> Shopped at the retail shop    |
| B. <input type="checkbox"/> Attended a training                                | E. <input type="checkbox"/> Attended a meeting            |
| C. <input type="checkbox"/> Toured the service center and met Girl Scout staff | F. <input type="checkbox"/> Attended a service unit event |
17. If you have not taken your troop to a council service center, why not? (check all that apply)
- |  |   |
|--|---|
| A. <input type="checkbox"/> It is too far away                       | C. <input type="checkbox"/> Never considered taking troop there             |
| B. <input type="checkbox"/> There is nothing for a troop to do there | D. <input type="checkbox"/> Programs held there are of no interest to troop |
18. Where do you primarily hold your troop meetings?
- |                                    |  |
|------------------------------------|--|
| A. <input type="checkbox"/> Home   | D. <input type="checkbox"/> Community building     |
| B. <input type="checkbox"/> Church | E. <input type="checkbox"/> Council owned property |
| C. <input type="checkbox"/> School | F. <input type="checkbox"/> Other                  |
19. Do you have places in your community you can hold a special event? (check all that apply)
- |  |   |
|--|---|
| A. <input type="checkbox"/> Yes. We have a community center                                    | C. <input type="checkbox"/> Yes. We can hold events at school                                     |
| B. <input type="checkbox"/> Yes. Churches in community will allow us to use gym or social hall | D. <input type="checkbox"/> I don't know of anywhere in our community we can hold a special event |
20. Have you ever taken your troop to a council planned program or event?
- |  |   |
|--|---|
| A. <input type="checkbox"/> Yes, we try to do one a year | C. <input type="checkbox"/> Yes, we go to at least 4 a year |
| B. <input type="checkbox"/> Yes, we go to 2-3 a year     | D. <input type="checkbox"/> No, we have never gone          |
- If answer is "D", please answer question 21. If answer is not "D", please skip to question 22.

21. What prevents you from bringing your troop to a council-planned activity? (check all that apply)
- |   |   |
|---|---|
| A. <input type="checkbox"/> We never know about them until too late | D. <input type="checkbox"/> They are too expensive                                    |
| B. <input type="checkbox"/> We never know about them at all         | E. <input type="checkbox"/> Topics are not interesting to troop                       |
| C. <input type="checkbox"/> They are too far away                   | F. <input type="checkbox"/> They always seem to be scheduled at the wrong time for us |
22. How far will your parents allow their Girl Scouts to travel to participate in a one-day event?
- |                                     |                                     |
|-------------------------------------|-------------------------------------|
| A. <input type="checkbox"/> 1 hour  | C. <input type="checkbox"/> 3 hours |
| B. <input type="checkbox"/> 2 hours | D. <input type="checkbox"/> Depends |
23. How far will your parents allow their Girl Scouts to travel to participate in a weekend event?
- |                                     |                                     |
|-------------------------------------|-------------------------------------|
| A. <input type="checkbox"/> 1 hour  | C. <input type="checkbox"/> 3 hours |
| B. <input type="checkbox"/> 2 hours | D. <input type="checkbox"/> Depends |
24. How far will your parents allow their Girl Scouts to travel to participate in a six-day event?
- |                                     |                                     |
|-------------------------------------|-------------------------------------|
| A. <input type="checkbox"/> 1 hour  | C. <input type="checkbox"/> 3 hours |
| B. <input type="checkbox"/> 2 hours | D. <input type="checkbox"/> Depends |
25. Is it important that the camp or properties used by Girl Scouts are owned by the council?
- |  |   |
|--|---|
| A. <input type="checkbox"/> Strongly agree | D. <input type="checkbox"/> Disagree          |
| B. <input type="checkbox"/> Agree          | E. <input type="checkbox"/> Strongly disagree |
| C. <input type="checkbox"/> Doesn't matter |   |
26. My ideal camp would have these sleeping facilities for troop camping:
- |  |  |
|--|--|
| A. <input type="checkbox"/> Tree houses                                      | D. <input type="checkbox"/> Cabins with heat and air conditioning                            |
| B. <input type="checkbox"/> Platform tents                                   | E. <input type="checkbox"/> Lodge (sleeping, meeting and cooking facilities in one building) |
| C. <input type="checkbox"/> Yurts (round tent-like structures that sleep 10) | F. <input type="checkbox"/> Other (please describe): _____                                   |
- 
27. My ideal camp would have these electricity options for troop camping:
- |  |  |
|--|--|
| A. <input type="checkbox"/> Complete rustic site with no electricity                         | C. <input type="checkbox"/> Choice of sleeping units with and without electricity                      |
| B. <input type="checkbox"/> Electricity only in main lodge or shelter, not in sleeping units | D. <input type="checkbox"/> Electricity in all sleeping units, including tent shelters, and main lodge |
28. My ideal camp would have these bathroom and shower facilities for troop camping:
- |   |   |
|---|---|
| A. <input type="checkbox"/> Latrines, cold water showers                              | C. <input type="checkbox"/> Toilets and hot showers in the cabins/lodge |
| B. <input type="checkbox"/> Separate shower houses with flush toilets and hot showers |   |
29. My ideal camp would have these heat and air-conditioning options for troop camping:
- |   |  |
|---|--|
| A. <input type="checkbox"/> Only rustic, open air naturally ventilated facilities                               | C. <input type="checkbox"/> Heat and air-conditioning in all buildings |
| B. <input type="checkbox"/> Heat and air-conditioning in main lodge and common buildings, not in sleeping units |  |

30. As outdoor and camp programs and facilities are developed in the future, what are the most important characteristics? Choose the top three using 1, 2, 3, to order of their importance.

(place number inside box)

- |  |  |
|--|--|
| A. <input type="checkbox"/> Good staff support   | F. <input type="checkbox"/> Property provides good natural features for programming                              |
| B. <input type="checkbox"/> Convenient and easy to get to                              | G. <input type="checkbox"/> Facilities are designed for good supervision of girls in sleeping and activity areas |
| C. <input type="checkbox"/> Safe and secure environment for campers                    | H. <input type="checkbox"/> Facilities provide good space for meetings and training                              |
| D. <input type="checkbox"/> Facilities are nicely designed, built of quality materials | I. <input type="checkbox"/> Facilities are constructed to meet environmentally friendly standards                |
| E. <input type="checkbox"/> Property and facilities are well maintained                |  |

31. What is the best way to be informed about programs and opportunities? Rate each factor on a scale of 3 (best) to 1 (least). (place number inside box)

- |   |  |
|---|--|
| A. <input type="checkbox"/> Regular email memos   | G. <input type="checkbox"/> Program guides with general descriptions and reference to website for details and calendar mailed to your home |
| B. <input type="checkbox"/> Monthly e-newsletters   | H. <input type="checkbox"/> Website that is regularly updated  |
| C. <input type="checkbox"/> Newspaper   | I. <input type="checkbox"/> Texting to your cell phone   |
| D. <input type="checkbox"/> Facebook  | J. <input type="checkbox"/> Through council staff  |
| E. <input type="checkbox"/> Service unit meetings   |  |
| F. <input type="checkbox"/> Program guide with event details, calendar, and special mailings to your home |  |

32. Which statement most closely represents your opinion about the cost of Girl Scout programs and activities:

- |   |  |
|---|--|
| A. <input type="checkbox"/> Costs are generally reasonable for the value            | D. <input type="checkbox"/> Costs are too high for the value |
| B. <input type="checkbox"/> We choose the programs we can afford                    |  |
| C. <input type="checkbox"/> Costs are comparable to programs in other organizations |  |